CONTINENTAL CLR.com | HOW-TO

Set your password

Start at clr.rksupply.net | Use your own approved email and password.

STEP 1

Open the Continental CLR portal.

Go to clr.rksupply.net. In the reset box, enter your email address and tap **SEND RESET LINK**. You create the password on UniFi's page after opening the email link.

STEP 2

Open the reset email.

Look for an email from **UID Enterprise** titled **Your Account Password Has Been Reset by Admin - RK Supply**. Check junk or spam if needed. Tap **Reset Password** in that email. The link expires in 24 hours.

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STEP 3

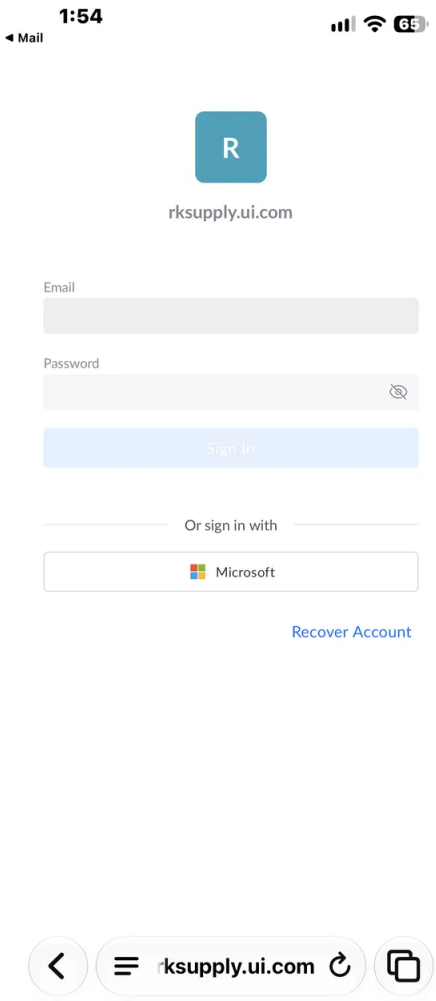
Choose your password.

Follow the password requirements shown on the UniFi page, enter and confirm your new password, then submit. Keep this password for the phone app. If the link has expired or the email does not arrive, contact help@rksupply.net.

STEP 4

Sign in to RK Supply.

If a sign-in page appears, enter your own email and the password you just created, then tap **Sign In**. This guide uses the email and password fields.



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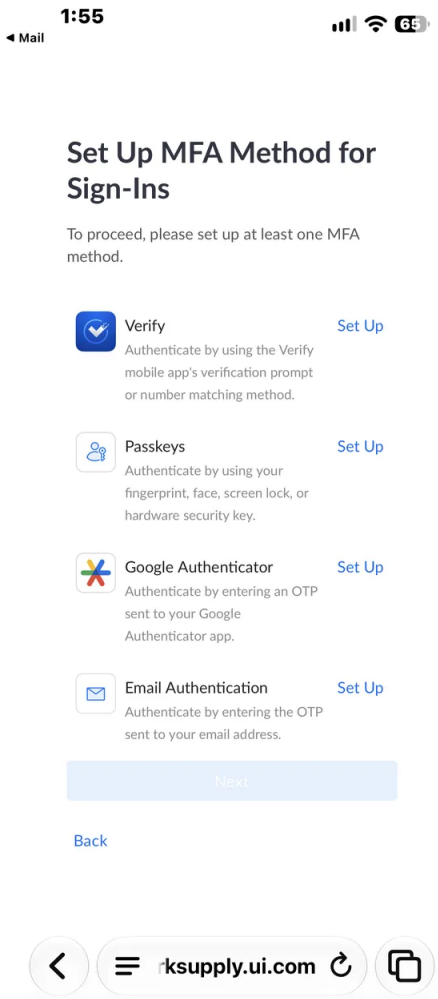
Set your password

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STEP 5

Set up email verification if prompted.

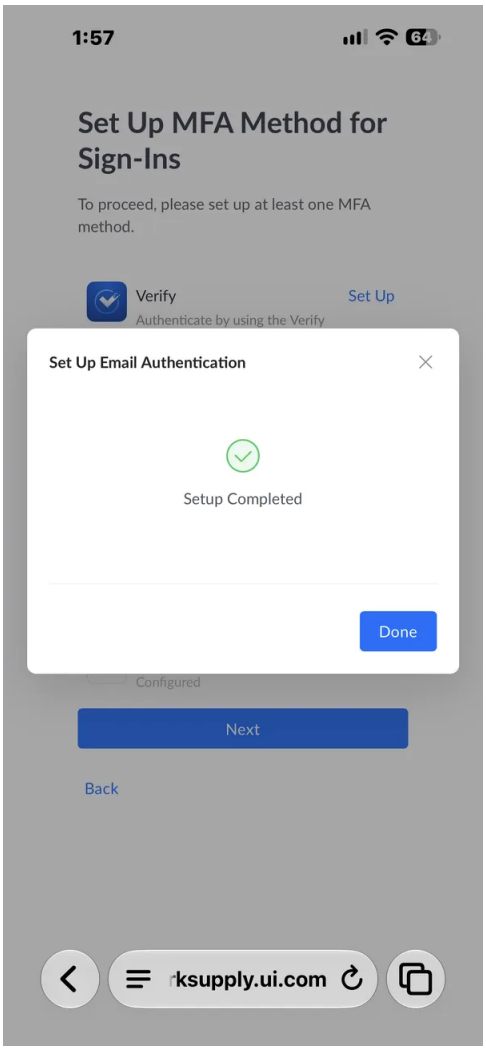
On **Set Up MFA Method for Sign-Ins**, tap **Set Up** beside **Email Authentication**. Confirm your own email address and tap **Send me the code**. Open your inbox, then return and enter the new code before it expires. Do not use a code from a screenshot.



STEP 6

Finish setup.

When **Setup Completed** appears, tap **Done**, then **Next**. If email authentication was already configured, you may only need to verify a code. Continue with the app guide below.



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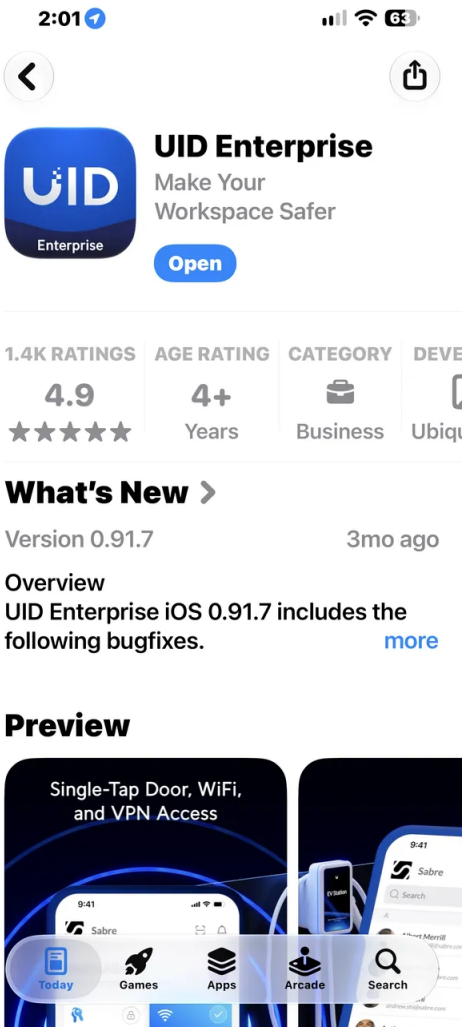
Install the app and unlock doors

Start at clr.rksupply.net | Use your own approved email and password.

STEP 1

Install UID Enterprise.

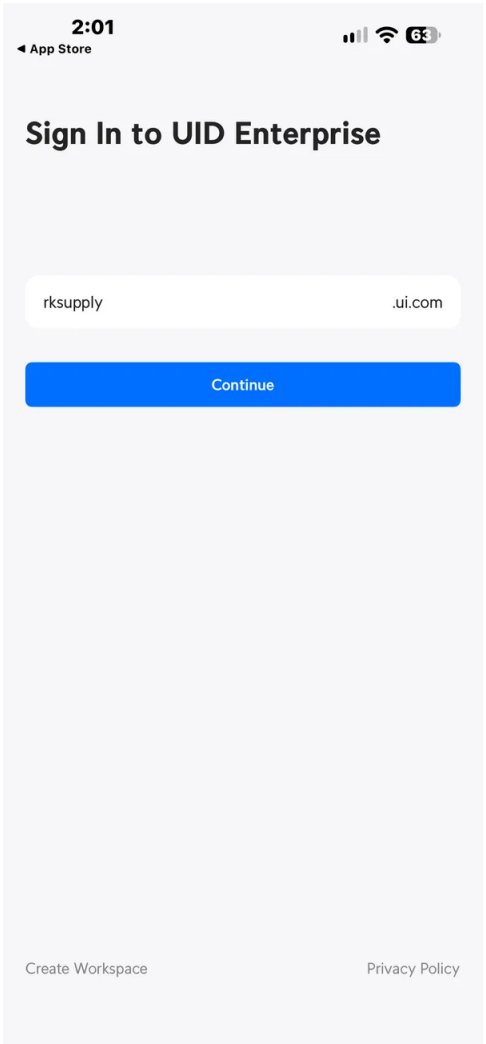
On iPhone, open the **App Store**; on Android, open **Google Play**. Search for **UID Enterprise** by Ubiquiti. Match the blue icon with **Enterprise** at the bottom. Tap **Get**, the download icon, or **Install**, then **Open**.



STEP 2

Enter the RK Supply workspace.

In the workspace field, type **rksupply**. The app adds **.ui.com**, making **rksupply.ui.com**. Tap **Continue**.

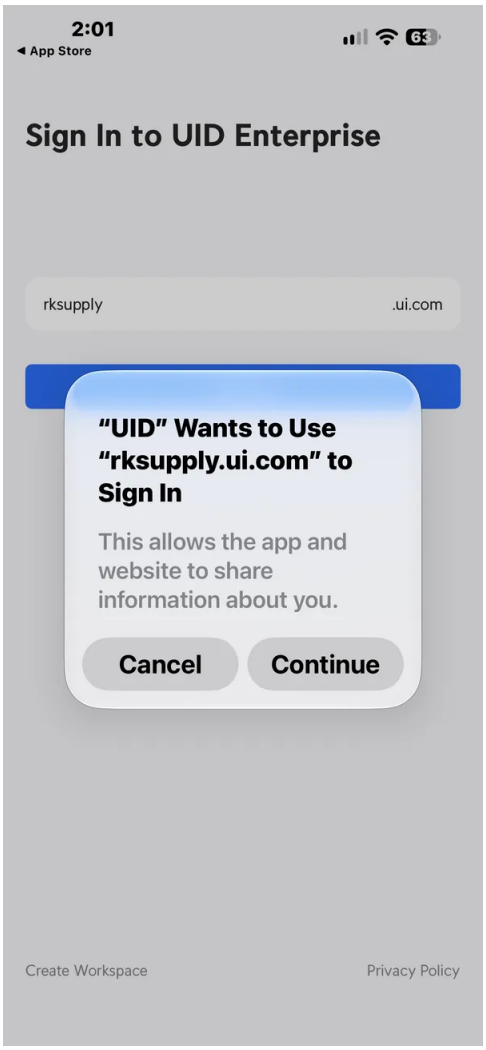


Start at clr.rksupply.net | Use your own approved email and password.

STEP 3

Continue to the sign-in page.

On iPhone, if UID asks to use **rksupply.ui.com** to sign in, tap **Continue**.



STEP 4

Sign in with your email and password.

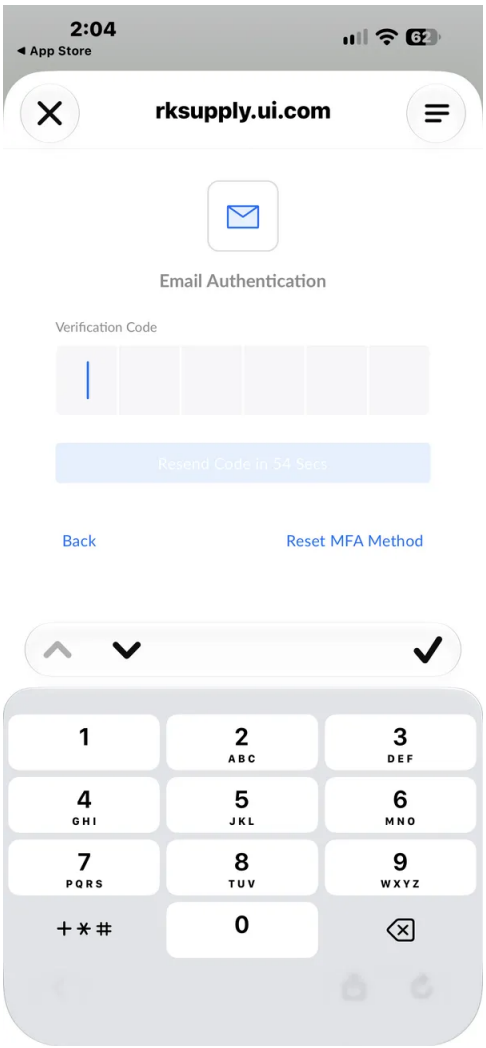
Enter your own approved email and the password you created in Guide 01. Tap **Sign In**. If this is your first sign-in and MFA setup appears, complete the email verification steps in Guide 01.

Start at clr.rksupply.net | Use your own approved email and password.

STEP 5

Verify your email when asked.

Tap **Send Code**. Check your email and enter the latest six-digit verification code in the app. If the code expires, request a new one when the resend button becomes available.



STEP 6

Review the phone permissions.

Allow **Bluetooth** when prompted so the app can connect to door readers. For location, choose **Allow While Using App** to detect nearby doors while using it. A later **Always Allow** prompt is for background location access. Review that choice based on how you use the app. Notifications let the app show alerts.

Start at clr.rksupply.net | Use your own approved email and password.

STEP 7

Check your Doors tile.

After your access is assigned, sign in and open Doors on the RK Supply home screen. Your Continental location is ONSITE-112. If that location is missing, contact help@rksupply.net.

STEP 8

Unlock your door.

When you are at ONSITE-112, tap the lock button for your assigned door in UID Enterprise to unlock it.

TAP THE LOCK BUTTON